



## 2012 International Field Service Charge Schedule

Service work will be billed as follows:

### TRAVEL CHARGES:

All travel, lodging, and rental cars will be billed at cost to the Customer.

### PER DIEM EXPENSE RATE:

The per diem rate for a service call in areas outside the U.S. will be \$200 per day. The Per Diem Rate includes meals, phones, tolls, taxis, etc.

### ACCOUNTING CHARGES:

Should the Customer require additional travel cost documentation other than air travel and hotel charges, the Customer will be charged the actual expenses plus a 25% additional handling fee.

Any taxes withheld by a foreign government on the engineers' service charges will be the Customer's responsibility.

### CAPTIVE TIME:

Captive time is defined as time in which the Field Service Engineer is not able to work due to interruptions by the Customer. This can also be weekend or Holiday time when it is not cost effective to return home. This time will be charged at Regular Rate times 8 hours for each day. The per diem rate will also be charged for each day.

### SERVICE FEES:

	TRAVEL TIME	REGULAR TIME	OVERTIME	PREMIUM TIME
FIELD SERVICE ENGINEER	\$ 1,350 USD / EA WAY	\$ 1,350 USD / DAY	\$ 225 USD / HR	\$ 350 USD / HR

Any 8 hours worked between the hours of 7:00 a.m. and 6:00 p.m. Monday through Friday, will be at Regular Time Rate. Any hours in excess of 8 hours will be at the Overtime Rate. Any hours worked on Saturday will be at the Overtime Rate. Any hours worked on Sunday or a holiday will be at the Premium Rate. Any hours worked more than 16 consecutive hours will be at the Premium Rate. *Note: A 10-hour rest period is required between extended hours.*

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